

GEORGETOWN PILATES

Studio Policies

24HR Cancellation:

We have a strict 24hr cancellation policy for apparatus appointments and a 12hr cancellation policy for group Mat classes. Sessions may be cancelled on-line or via e-mail. All no shows or sessions cancelled after the allocated window will be charged for the session, no exceptions to the rule. _____ (initial)

Duet/Trio Apparatus Cancellations:

If you are signed up for a duet and the other client cancels early you will be charged for a private session if you chose to keep the appointment.

If the other client in the duet late cancels then you are charged for a duet.

If you are signed up for a trio and one client cancels early you will be charged for a duet and if two clients cancel early you are charged for a private if you chose to keep the session.

If you are signed up for a trio and one client late cancels you are charged for a trio and if two clients late cancel then you are also charged for a trio. _____ (initial)

No-Refund:

All packages are non-refundable. _____ (initial)

Expiration Date:

All packages have an expiration date, which is activated upon date of purchase. Expiration dates may be found on the receipt of your package and on your online account. We cannot extend the date of expiration of a package so please be mindful of the expiration date when making a purchase.

Expiration date on apparatus and class packages is as follows:

5pack, 60 days

10pack, 90 days

20pack, 120 days (package available only for apparatus) _____ (initial)

I have read and understand the policies listed above.

X _____ Date: _____

